

Dear Customer

We're working in your area soon

We wanted to let you know that we will soon be working in your area on improvements to the local water supply network in Twenty Pence Road. We will be installing a new water main between Nr: 55 Twenty Pence Road and Sharpe's Farm.

What are we doing and why?

You will see us working in the area from **Monday 8th January 2024**, for approximately 6 weeks. This work will replace the existing main that is at the end of its serviceable life and will help reinforce the existing network for future growth.

How might you be affected?

To keep the public and our workforce safe we will need to install a road closure for the duration of the scheme. The closure will be from just south of Nr: 55 to just north of Sharpe's Farm Access to properties within the closure will be maintained, however as the road will be closed an alternative diversion route along the A10 will be in place.

We will need to turn off your water as part of the work; if we do, we'll let you know and provide a minimum of 48hrs notice.

Want to find out more?

We'll write to you again prior to the works commencing in January, in the meantime, feel free to contact me directly on 07584 582378 and I can answer any questions you might have.

If you're aware of any neighbours or residents that may need special consideration, or have any special medical requirements, like Renal Dialysis, that would be affected by an interruption to the water supply, we'd like to hear from you.

Many thanks,

Nigel Plumb
Production Engineer, Anglian Water

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